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PASS TO ALL PERSONAL PROPERTY SHIPPING OFFICES WORLDWIDE

SUBJECT: FAIR ASSESSMENT OF DOLLAR AMOUNT LISTED ON DD FORM  
1840/1840R BY THE MEMBER/DOD EMPLOYEE

1. THE TOTAL QUALITY ASSURANCE PROGRAM (TQAP) RULE, REF DTR PART IV, APPENDIX O, PAR C4c(1), STATES, IN PART, "THE COMPLETED DD FORM 1840/1840R WILL BE THE PRIMARY SOURCE DOCUMENT USED BY THE TO TO DEVELOP AN ESTIMATED DOLLAR VALUE OF LOSS AND/OR DAMAGE SUSTAINED TO THE MEMBER'S/EMPLOYEE'S PROPERTY DURING THE MOVE".
2. PPSO'S ARE ASKED THAT DURING COUNSELING TO INFORM THE MEMBER/EMPLOYEE THAT IF LOSS AND/OR DAMAGE OCCURS TO ENTER A FAIR DOLLAR AMOUNT FOR ESTIMATING REPLACEMENT/REPAIR VALUE OF ITEMS ON THE DD FORM 1840, RATHER THAN AN EMOTIONALLY DRIVEN DOLLAR FIGURE MORE REALISTIC TO THE ACTUAL FULL VALUE OF THE ITEM.
3. WHEN SCORING SHIPMENTS PPSOS ARE ALSO REMINDED THAT ONLY "ACTUAL ADJUDICATED CLAIM DATA WILL BE USED IF SUBMITTED BY THE CARRIER WITHIN THE 45-DAY APPEAL PERIOD TO THE TO AND WILL TAKE PRECEDENCE OVER AN ESTIMATE ON A DD FORM 1840" (REF DTR PART IV, APPENDIX O, PAR. C6d, PAGE IV O-17).
4. QUESTIONS MAY BE DIRECTED TO [PPPERF@SDDC.ARMY.MIL](mailto:PPPERF@SDDC.ARMY.MIL).

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